Lead Member/Ambassador Feedback Form 2016/17

Lead Member/Ambassador: Cllr Barbara Murray

Area of Responsibility: Strategy and Performance

Supporting Officer: Deb Appleton

Number of meetings taken place between Lead Member/Ambassador and Supporting Officer during the year:

4 (plus attendance at various other meetings and events in relation to role)

1. **Please outline the nature of the meetings and any agreed outcomes, including any information, guidance and updates which have been provided to you with regard to developments in your area of responsibility**.

To ensure Members are well informed and able to effectively question the performance of the MFRS
To scrutinise the Audit of Consultation arrangements
To report to Policy &Scrutiny Committee in May 2016
To promote and deliver effective Member/staff engagement
To ensure Members are able to develop an approach to engagement with support staff
To scrutinise the Service Delivery Plan and Equality and Diversity Action Plan
To ensure Members are assured that public consultation is effective.
To present the outcomes achieved in the role to the Authority

I have met with Deb and her Team many times during the year to be briefed on the quarterly progress reports for the Service Delivery Plan; the IRMP; the Action Plan for the DAG; consultations with residents in particular with respect to new fire station proposals; changes to the way the Service develops and procures applications; staff development and member engagement.

2. **What other meetings within Merseyside Fire and Rescue Authority or Partners, do you attend which have an influence on your Lead Member/Ambassador Area?**

(i) Diversity Action Group & SEG
(ii) Chair of Member Development & Engagement Group
(iii) Various meetings with Committee Services planning engagement sessions
(iv) Station Visits and Staff Engagement Sessions
(v) MFRS Strategy Days

3. **What has been the main benefit to you or the Authority of your appointment in this role?**

I am consulted with respect to all reports that are presented by the Team to the Authority.

All the meetings, Deb and her team have given me a very clear overview of how the Service is performing and prepare me so that I have a good understanding of any issues to answer questions in committee meetings.

DAG & SEG have given me greater insight into the planning and monitoring that takes place behind the Service's commitment to be a supporter of equal opportunities for staff and residents.

The engagement sessions have been successful in increasing the understanding and knowledge of the role of members for staff and members have gained a much better insight into all the varied works that are undertaken by staff.

4. Any other comments you would like to add

I believe I have brought a wide professional experience to the role as I have worked in several sectors: housing; education; retail and the civil service, and as a volunteer as a school governor in two schools and a National Leader of Governance supporting Chairs in other schools.

Deb, Wendy, Jackie and Vicky have all been very supportive and helpful during my time in this role. They listen to my views and ensure they are reflected in their work, roles and reports. I would like to thank them all and staff in Committee Services, mainly Kelly, for all the fantastic help with Member Training and Staff Engagement sessions.